

General Terms and Conditions (GTC)

INDIVIDUAL REGISTRATION

REGISTRATION PROCEDURE

- All participants should pre-register for the ISCFS Congress online.
- ISCFS members who have registered at the Non-Member rate **cannot** have their fee reversed if they subsequently pay their membership fees. **Please ensure that you pay your membership renewal before registering for the meeting.**

By completing the on-line registration form, all Terms and Conditions in this document are accepted.

CONFIRMATION OF REGISTRATION

Registration confirmations are sent via E-mail. Please ensure that your email address is correct and check your spam filter. ISCFS cannot be held responsible for failures of communication related to incorrect data entry. Participants are requested to check the details of their registration and to let ISCFS know immediately if there are any errors that they cannot correct in their profile.

REGISTRATION AND REGISTRATION FEES

- All fees shown are per person and are in US Dollars.
- To qualify for the reduced member registration fees, ISCFS membership fees must have been settled in full. All other participants register as non-members.

CANCELLATION OF REGISTRATION

Requests for refunds will be granted for cancellation until 20th August 2023 and must be emailed to: admin@iscfs.org. No refunds will be granted for any reason thereafter, except in cases of failure to obtain a visa to enter the US (with documentary evidence from Embassy or Consulate) or travel restrictions imposed directly by the government of the US.

In case of cancellation due to illness/accidents, we will require your medical certificate from a local hospital/doctor, including the delegate's full name and dates of document creation. To ensure the refund application is successful, the document should be dated from no more than one week before the trip and no later than two days after the trip departure.

Refunds are at ISCFS discretion. A 20% administrative fee will be retained from all refunds except for visa denials.

In the event of a double booking (where a participant has made two registrations for the Congress), ISCFS must be notified in writing on or before **20 August, 2023**. The fee for the second booking will be refunded less an administration charge. Refunds will not be given for double bookings after this date. There will be no refund issued if the person registered does not attend the Congress.

CANCELLATION / POSTPONEMENT OF THE ISCFS CONGRESS

ISCFS shall not be liable if the ISCFS Congress cannot be held and is subsequently cancelled, postponed, moved or changed due to an event of "Force Majeure," meaning an event beyond the reasonable control of ISCFS, which prevents ISCFS from complying with any of its obligations, including but not limited to:

- act of God (such as, but not limited to, fires, explosions, earthquakes, drought, tidal waves, floods or pandemic);
- war, hostilities (whether war be declared or not), invasion, act of foreign enemies, mobilization, requisition, or embargo, national mourning;
- rebellion, revolution, insurrection, or military or usurped power, or civil war;
- contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radio-active toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly;
- riot, commotion, strikes, go slows, lock outs or disorder closure of airports and train stations;
- acts or threats of terrorism; or
- any reason(s) beyond ISCFS's or any of its suppliers' control that prevents or substantially hinders the intent to hold the event.

ISCFS cannot be held liable by participants for any damage, costs, expenses or losses incurred, whether directly or indirectly, as a result of the cancellation, or postponement of the event. It is highly recommended that delegates purchase appropriate travel insurance.

In the case that the event is postponed, moved or changed, all pre-paid fees will be applied in full to the replacement event.

ALTERATIONS

Please inform ISCFS immediately if there is an error in your registration confirmation. Participants may make additions to their registration at any time by accessing their Account or contacting Congress administration. The transfer of registration to another person is not permitted.

PAYMENT

The registration is not valid until the "Complete" button is clicked and full payment has been received by ISCFS. All registrants will receive a confirmation email and can access their invoice in their online profile.

Accepted CREDIT CARD payments - American Express, Visa, and MasterCard and Discover.

If you are unable to pay by credit card, please contact admin@ISCFS.org

RECORDING POLICY

Recording (photographic, video and audio) of the sessions and exhibit hall during the ISCFS Congress is strictly prohibited.